



Bib Data Sheet


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<b>SERIAL NUMBER</b> 09/584,306	<b>FILING DATE</b> 05/31/2000 <b>RULE</b> -	<b>CLASS</b> 379	<b>GROUP ART UNIT</b> 2742 2642	<b>ATTORNEY DOCKET NO.</b> 99EC035/77526
<b>APPLICANTS</b> Eric James, Elgin, IL ;  <b>** CONTINUING DATA *****</b> <i>none QHN</i> <b>** FOREIGN APPLICATIONS *****</b> <i>none QHN</i>  <b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 07/25/2000</b>				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance <i>QHN</i> Verified and Acknowledged <i>QHN</i> Examiner's Signature _____ Initials _____		<b>STATE OR COUNTRY</b> IL	<b>SHEETS DRAWING</b> 5	<b>TOTAL CLAIMS</b> 52  <b>INDEPENDENT CLAIMS</b> 3
<b>ADDRESS</b>  Welsh & Katz LTD 22nd Floor 120 South Riverside Plaza Chicago ,IL 60606				
<b>TITLE</b> System and method of changing entity configuration information while automatically monitoring and displaying such information in a call center				
<b>FILING FEE RECEIVED</b> 1266	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	